SOPA Leadership Conference

September 9-11, 2016



Great Things Happening This Weekend:



- 3rd Athlete Congress
- New Manager Training
- Coaches Education
- Board of Directors Meeting
- Leadership Conference/Banquet
- State Unified Youth Committee (UYC) Meeting
- Mandated Reporter Training

Introductions – New Staff



- Ron Anderson Local Program Finance Manager
- Vanessa Deussing Corporate and Individual Giving Mgr (East)
- Megan Frenz Corporate and Individual Giving Mgr (West)
- Gina Reid Sr. Comp Director

3rd Athlete Congress

Ernie Roundtree, Chair



Special Guest



David DeNotaris, Executive Director of the Pennsylvania Office of Vocational Rehabilitation

OVR's Mission: To assist Pennsylvanians with disabilities to secure and maintain employment and independence.

<u>Ultimate Goal of Special Olympics:</u> Help persons with intellectual disabilities participate as productive and respected members of society at large...

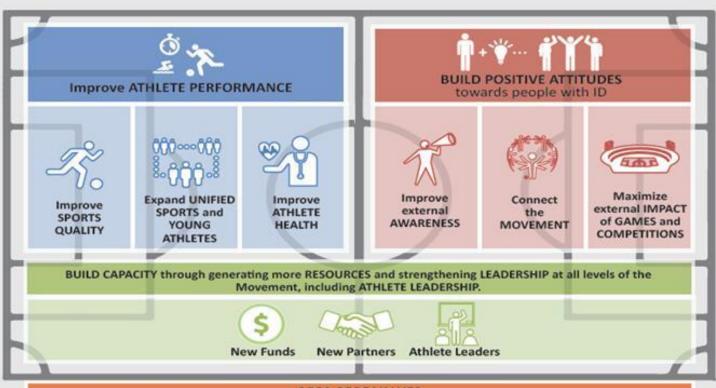
SOPA Strategic Plan 2016-2020





Special Olympics Pennsylvania Strategic Framework, 2016 - 2020

"Our vision is to use sport to open hearts and minds towards people with intellectual disabilities and create inclusive communities all over the world."















HEALTH AND FITNESS

RESPECT

INCLUSION

SPORTSMANSHIP

PASSION

TEAMWORK

Solution Team Findings and Recommendations

Dr. Greg Smith, EHR Solutions Margaret Gray, Board Director Bob Lopez, Board Director



THE SOPA JOURNEY



The journey began long before today. A very dedicated group of individuals, both staff and volunteers, have put in many tireless hours of work to serve our athletes. Many successes have been celebrated. Much has been learned. If the work of the Solutions Team tells us anything, it's that we have started well, we have learned much, and there is more to be accomplished on the road ahead.

Searching for Answers – the Process We Followed

Matt Aaron conducted 8 Town Hall Meetings

Survey of People who have left SOPA

Focus
Groups and
1-on-1
Interviews

Solutions Team Review

- Feeling overwhelmed.
- No fun anymore.
- Too much paperwork.
- Too many requirements.
- Too bureaucratic.

- Enjoyed working at SOPA; felt what it does makes a difference.
- Felt opinion didn't matter.
- Felt systems and processes took fun out of volunteering.
- 70% would return.

- We are all SOPA; let's start acting like it.
- One size does not fit us all.
- Let's get back to basics and remember we are all here because of the athletes.
- Summarize feedback into 7 key areas of focus.
- Categorize recommendations into three buckets:
 - Highest Priority
 - Short-Term Goals
 - Long-term Goals

Our Findings: Seven Key Areas of Focus

Initiatives

- Vsys
- Background Checks
- New Accounting System

Accreditations

 "One Size Does Not Fit All"

Recruitment

- Outreach to new audiences
- Systems make it more challenging.

Training

- Coaches & Management Training
- Data base training

Communications

 Request for information goes unanswered.

Volunteer Org.

- We are volunteers.
- We're spending more time with policies and procedures.

Org Design

 Our efforts are redirected to sustain the corporation rather than serve the athletes.

Execution of the Recommendations

SHORT-TERM GOALS

HIGHEST PRIORITY GOALS

Since background checks are mandated by State Law, and Vsys is the database behind background checks and GMS, the most immediate and critical issues to address are those related to Vsys training and access.

Resource Availability
Communications
Systems and

LONG-TERM GOALS

- Organization Redesign
- SuccessionPlanning/Plan
- System & Processes
- Other Items not fitting any category

SOPA

SOLUTIONS TEAM



Clare Walsh Miller – Chair Michelle Boone Penny Coup Margaret Gray Bob Lopez Scott Otterbein Marcia Smith (EHR) Gregory Smith (EHR)

Thank You! Enjoy the Weekend!

