IN CASE OF AN EMERGENCY



Follow these steps...

- 1. Survey the situation
- 2. Contact the proper authorities or emergency personnel (Ex. 911)
- 3. Assure the safety of those around
- Notify Program Manager/Team Leader or SOPA contact based on the level of emergency
- 5. Complete an Incident Report Form

*As a volunteer, you are a Mandated Reporter. Report suspected child abuse by calling ChildLine at 1-800-932-0313 or to report suspected abuse of adults with disabilities, call the Adult Protective Services Hotline at 1-800-490-8505.

*If the situation has the potential to damage SOPA's reputation, you must contact the state office's Crisis Communications Coordinator at 855-701-9030, who will serve as the single designated spokesperson for media inquiries.

WHAT IS AN EMERGENCY?

- Level 1 Emergency: is a localized emergency, minor incident which city/county volunteers can manage. (Ex. Delayed Event, Injured Participant not requiring hospitalization.)
- Level 2 Emergency: is a moderate to serious emergency, incident, accident or situation that may extend beyond the city/county program's response capability. (Ex. Missing Coach/Athlete, Cancelled Event, Behavioral Crisis .)
- Level 3 Emergency: is a critical incident affecting beyond the immediate area, where extensive aid assistance is required. (Ex. Fire, Bomb Threat, Fatal Accident, Contagious Health Threat, Criminal Activity.)

IMPORTANT NUMBERS:

Program Manager/Team Leader - ___

Crisis Communications Coordinator - 855-701-9030

NOTE: Some Level 2 and ALL Level 3 Emergencies Require Notifying The State Office!

If in doubt, contact the Crisis Communications Coordinator.